



Smart Managed Industrial Switch

Quick Start Guide



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Preface

Applicable Models

This manual is applicable to smart managed industrial switches.

Symbol Conventions

The symbols that may be found in this document are defined as follows.

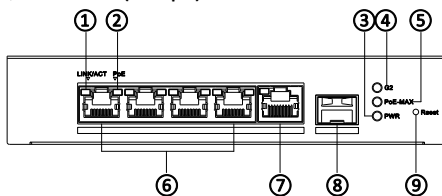
Symbol	Description
	Provides additional information to emphasize or supplement important points of the main text.
	Indicates a potentially hazardous situation, which if not avoided, could result in equipment damage, data loss, performance degradation, or unexpected results.
	Indicates a hazard with a high level of risk, which if not avoided, will result in death or serious injury.

1 Learn About Your Switch

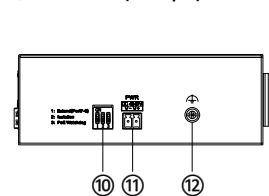


Scan the QR code to obtain product introduction, packing list, appearance, installation method, etc. of your desired device model.

▷ Front Panel (Example)



▷ Side Panel (Example)



① LINK/ACT Indicator

- Solid on: The port is connected.
- Flashing: The port is transmitting data.
- Unlit: The port is disconnected or connection is abnormal.

② PoE Indicator

- Solid on: The switch supplies power to a powered device (PD) normally.
- Unlit: The switch is disconnected from a PD or power supply is abnormal.

③ PWR Indicator

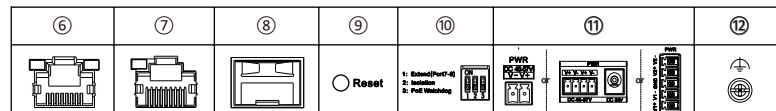
- Solid on: The switch is powered on normally.
- Unlit: No power supply is connected or power supply is abnormal.

④ Optical Port Indicator

- Solid on: The gigabit SFP fiber optical port is connected.
- Flashing: The gigabit SFP fiber optical port is transmitting data.
- Unlit: The gigabit SFP fiber optical port is disconnected or connection is abnormal.

⑤ PoE-MAX Indicator

- Solid on: The output power of the switch is about to reach or has reached the upper limit. The power supply may be abnormal if more devices are connected.
- Unlit: The switch supplies power to a PD normally and its output power does not reach the upper limit. The PoE-MAX indicator will be unlit in five seconds after the output power of the switch returns to normal.



⑥ PoE RJ45 Port

10/100 Mbps or gigabit PoE RJ45 port, used for connection to a PD via a network cable.

⑦ RJ45 Port

10/100 Mbps or gigabit RJ45 port, used for connection to another device via a network cable.

⑧ SFP Fiber Optical Port

Gigabit SFP fiber optical port, used for connection to another device via an optical fiber when the port is plugged into with an optical module.

⑨ Reset Button

Used for restoring all the configurations of the switch to default settings.

⑩ DIP Switch

Toggle on or off the DIP switch to enable or disable the corresponding mode. Three modes are supported:

- Extend: With this mode enabled, the specified ports of the switch support network transmission of up to 300 meters.
- Isolation: With this mode enabled, data transmission of each port is isolated from each other to improve network security.
- PoE Watchdog: With this mode enabled, cameras that do not respond will be automatically detected and restarted.

* Some device models feature an ERPS DIP switch for quick ERPS loop protection configuration. Scan the QR code above for detailed device information.

⑪ Power Supply

Use the attached or self-prepared power cord (and power adapter, if any) to connect the switch to a power socket.

⑫ Grounding Terminal

Used for connection to the grounding cable to protect the switch from lightning.

2 Install Your Switch

Installation methods may vary by device. Scan the QR code above to view device-specific instructions.



The following figures are for reference only.

Before You Start

- Ensure that the desktop, wall, rail, or rack is stable and firm enough.
- Keep the room well-ventilated. Leave at least 10 cm heat dissipation space around the device.
- Keep at least 1.5 cm vertical distance between two adjacent devices for rack-mounted installation.

▷ Desktop Placement

Place the device on the desk.

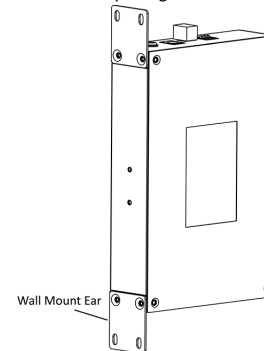
▷ Wall-Mounted Installation

Before You Start

Use a screwdriver to remove the DIN rail-mounted unit.

Steps

- Fix the wall mount ears to the device with M3 screws provided in the package.



- Drill four mounting holes (two upper and two lower) at the corresponding positions on the wall.

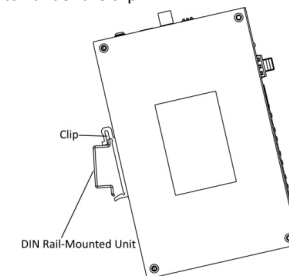
- Insert expansion sleeves and screw in expansion screws.

- Mount the switch onto the wall by hanging it.

▷ Rail-Mounted Installation

Steps

- Fix the clip to the device.
- Insert the end of the DIN rail-mounted unit into the notch under the clip.



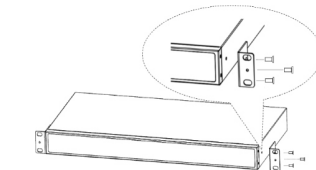
- Press the DIN rail-mounted unit in quickly.

- Optional: Use M3 screws packed with the DIN rail mount clip (if any) to fix the DIN rail-mounted unit onto the device.

▷ Rack-Mounted Installation

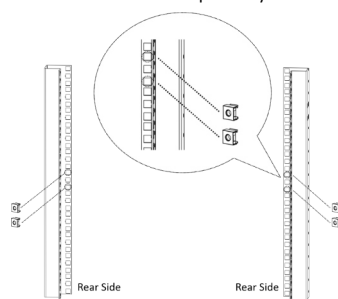
Steps

- Check the grounding and stability of the rack.
- Use M3 screws provided in the package to fix the two L-shaped brackets to both sides of the device.

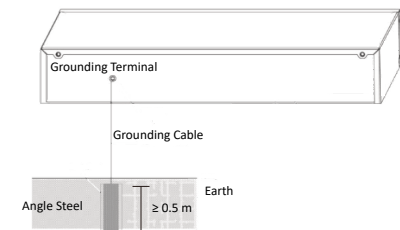
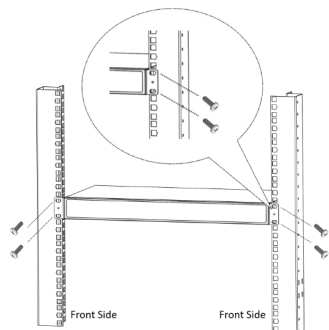


The number of screws provided for fixing L-shaped brackets to the device varies with device models.

- Fix two self-prepared M5 or M6 nuts to the rear side of the rack on both sides respectively.



- Place the switch against the rack so that the holes on the L-shaped brackets are aligned with the holes where the nuts have been fixed.
- Fix the brackets to the front side of the rack with two self-prepared M5 or M6 screws on both sides respectively to stably install your device.



Steps

- Bury an angle steel or steel pipe (≥ 0.5 m) into the earth.
- Weld one end of the grounding cable to the angle steel or steel pipe and embalm the welding point via electroplating or coating.
- Connect the other end of the grounding cable to the device's grounding terminal.

④ Connect Your Switch to a Peer Device

▷ RJ45 Port

Use a network cable to connect the device to the RJ45 port of a peer device such as the IP camera (IPC), NVR, switch, etc.

▷ SFP Fiber Optical Port

If the device has a fiber optical port or a combo, connect the device to a peer device through an optical fiber connecting optical modules plugged into fiber optical ports respectively.

- When connected to a network cable, the combo is a RJ45 port.
- When plugged into with an optical module and connected to an optical fiber, the combo functions as a fiber optical port.
- When connected to both the network cable and optical fiber at the same time, the combo works as a fiber optical port.

Steps

- Connect the two paired SFP optical modules with an optical fiber.
- Hold the SFP optical module from one side, and smoothly plug it into the switch along with the SFP port slot until the optical module and the switch are closely attached.
- After powering your switch on, check the status of the LINK/ACT indicator.
 - If the indicator is lit, the link is connected.
 - If the indicator is unlit, the link is disconnected. Check the line, and make sure the peer device has been started.

⚠ Caution

- Single-fiber optical modules need to be paired.
- Do not bend an optical fiber (curvature radius ≥ 10 cm) overly.
- Do not look directly at an optical fiber connector as laser is harmful to eyes.

⑤ Power Your Switch On

Please use the attached or self-prepared power cord (and power adapter, if any) to power on the device. Before powering your switch on, make sure that:

- The operating power supply is compliant with the rated input standard.
- Port cables and grounding cables are correctly connected.
- If there is outdoor cabling, connect a lightning rod and lightning arrester to the cable.

⚠ Caution

- Different power interfaces require distinct wiring methods—incorrect connections may result in equipment damage or electrical hazards. Scan the QR code above for detailed instructions.
- Power cables and network cables of PoE switches cannot be wired together, otherwise the PD or switch ports will be burnt.

⑥ Manage Your Switch on HPP

You can batch activate Hikvision devices such as switches, NVRs, and IPCs, and add the devices to a site for device management on the Hik-Partner Pro app.

Before You Start

- Install the Hik-Partner Pro app.
- Power on the devices and connect them to a network.
- Connect your phone to a Wi-Fi network. If you cannot connect to a Wi-Fi network, use a USB-C RJ45 adapter to connect your phone to a LAN.
- Make sure your phone and the devices in your networking (such as the switch, NVR, and IPCs) are on the same LAN and are not activated.

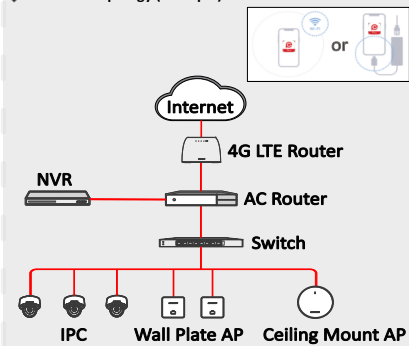
◆ Hik-Partner Pro Download



ⓘ Note

- The user manual of Hik-Partner Pro is available for your reference on the app.
- The following operations may vary with app versions.

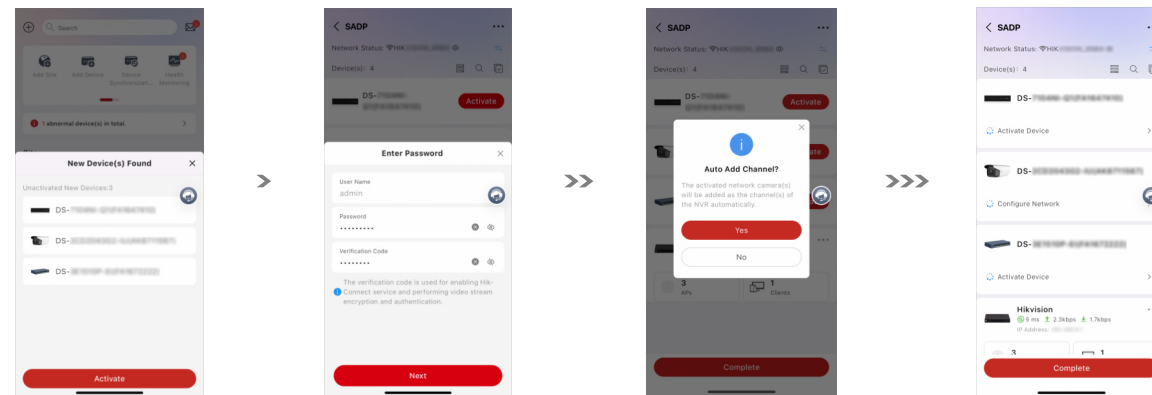
◆ Network Topology (Example)



ⓘ Note

This network topology is for your reference only. You can connect your devices according to your actual networking requirements.

Step 1 Batch Activate Devices

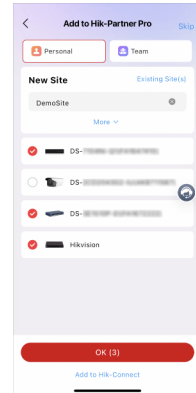


- Open the Hik-Partner Pro app, and tap **Activate** to batch activate new devices found. The app automatically searches for and displays inactivated new devices on the same LAN.
- Enter the password for user **admin** and verification code, and tap **Next**.
Password:
 - at least 8 characters, including 3 or more combinations of uppercase letters, lowercase letters, digits, and special characters;
 - cannot contain user name or the reverse, '123', or 'admin' (case-insensitive), 4 or more consecutively increasing or decreasing digits (such as '1234' and '4321'), or 4 or more identical characters (such as '1111' and 'aaaa');
 - cannot be a common risky password.**Verification Code:** 6 to 12 characters, including uppercase letters, lowercase letters, and digits.
- Optional:** Tap **Yes** to add the activated IPC(s) as the channel(s) of the NVR automatically.
- Wait until the devices are activated and the IPC(s) is/are added as channel(s) of the NVR, and then tap **Complete**.

ⓘ Note

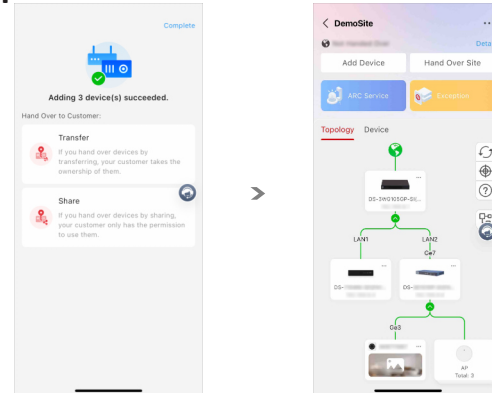
If you tap **No**, you need to manually add channels to the NVR after activation is complete.

Step 2 Add Devices to Site



- Optional:** Create a new personal or team site, or select an existing site.
- Select the NVR, switch, and AC router, and tap **OK** to add the devices to the site.

Step 3 Deliver Site to Customer



- Tap **Transfer** or **Share** to hand over the site to the customer.
- Optional:** Select the desired site to view the network topology of devices added.

ⓘ Note

If you hand over devices by **transferring**, your customer takes the ownership of them; if you hand over devices by **sharing**, your customer only has the permission to use them.

⑦ Get More Information

Scan the QR codes below to watch the HPP operation video, obtain the web and client user manuals of the device, or to quickly get support on answers to FAQs.

◆ HPP Operation Video



◆ Web and Client User Manuals



◆ FAQs

